Program Director II - Funeral Services HC Job ID:1001350 Location: Health Education Center Full/Part Time: Full-Time Regular/Temporary: Regular

Academic Program

Compensation: \$76,296.54 - \$92,509.56

Pay Grade: 117

FLSA Status: Exempt

Salary Admin Plan: Administrative & Professional (annual contract)

JOB SUMMARY

This position directs the activities of an assigned academic related department or program; develops strategies to accomplish goals; implements policies and procedures; develops and monitors an assigned budget (or set of budgets); performs professional work within assignment; and supervises assigned employees or student workers.

DISTINGUISHING CHARACTERISTICS

N/A.

ESSENTIAL JOB FUNCTIONS

- Provides oversight and directs the implementation of activities and operations for an assigned academic department or program, which includes: planning, coordinating, administering, and evaluating programs, projects, student retention, strategic planning, processes, procedures, systems, standards, and/or service offerings; implementing overall policy changes; ensuring compliance with federal, state, and local laws, regulations, codes, and/or standards; and coordinating and integrating activities between multiple service areas.
- Directs staff to include: prioritizing and assigning work; conducting performance evaluations; ensuring staff is trained; ensuring that employees follow policies and procedures; maintaining a healthy and safe working environment; and making hiring, termination, and disciplinary recommendations.
- Prepares and administers a budget which includes grant budgets; prepares cost estimates for budget recommendations; submits justifications for budget items; and monitors and controls expenditures.
- Prepares, reviews, and interprets a variety of applications, agreements, forms, records, needs assessments, business correspondence, and reports; makes recommendations based on findings.
- Performs grant writing and/or administration if applicable.
- Serves as a liaison to assigned committees or agencies; performs outreach activities.
- May engage students as part of duties; addresses student issues.
- May manage related didactic and lab/clinical courses; may provide support for accreditation.
- Oversees assigned equipment.
- Performs other duties as assigned.

MINIMUM EDUCATION AND EXPERIENCE REQUIREMENTS

Master's degree in a related field (Some positions may require a higher level of education); four (4) years of management work experience in a related area; or any equivalent combination of education, training, and experience which provides the requisite knowledge, skills, and abilities for this job.

KNOWLEDGE, SKILLS AND ABILITIES

Knowledge of:

- Managerial principles and practices;
- Academic program requirements;
- Customer service principles;
- Program coordination principles, practices, and techniques;
- Program planning principles;
- Budgeting principles;
- Research methods;
- Applicable federal, state, and local laws, rules, regulations, codes, and/or statutes;

- Diverse populations and cultures; and
- Computers and related software applications.

Skills in:

- Developing and delivering presentations;
- Communicating, both verbally and in writing;
- Providing customer service;
- Managing and administering program budgets;
- Planning, coordinating, and implementing program components and activities;
- Ensuring compliance with applicable internal and/or external program requirements;
- Using a computer and related software applications; and
- Communication, interpersonal skills as applied to interaction with assigned employees, coworkers, supervisor, the general public, etc. sufficient to exchange or convey information and to give and receive work direction.

Ability to:

- Troubleshoot and solve complex program issues;
- Manage and evaluate the work of assigned staff;
- Prioritize and assign work;
- Interpret academic program requirements;
- Maintain confidentiality; and
- Research, analyze, and apply relevant information to the development of departmental processes and programs.

CERTIFICATION, LICENSE AND SPECIAL REQUIREMENTS

Certifications or licenses as required for assigned area or program such as embalming certification for Funeral Services; teaching certification for assigned program for Provost Office; respiratory certification for Respiratory Care HC (for example); or others depending on assigned area/program.

PHYSICAL DEMANDS

This work typically requires the following physical activities to be performed. A complete description of the activities below is available upon request from Human Resources.

(X = Required to perform essential job functions)				
Physical Activities		Physical Activities		

Balancing – maintain equilibrium to prevent falling while walking, standing, or crouching.	<u>x</u>	Pushing – use upper extremities to press against objects with force, or thrust forward, downward, outward.	x
Climbing – ascending, descending ladders, stairs, ramps, requires body agility.		Reaching – extending hands or arms in any direction.	<u>x</u>
Crawling – moving about on hands, knees, or hands, feet.		Repetitive Motion – substantial movements of wrists, hands, fingers.	<u>X</u>
Crouching – bending body forward by bending leg, spine.		Speaking – expressing ideas with spoken word, convey detailed, important instructions accurately, concisely.	X
Feeling – perceiving attributes of objects by touch with skin, fingertips.	<u>x</u>	Standing – for sustained periods of time.	<u>x</u>
Fingering – picking, pinching, typing, working with fingers rather than hand.	<u>x</u>	Stooping – bending body downward, forward at waist, with full motion of lower extremities and back.	x
Grasping – applying pressure to object with fingers, palm.	<u>x</u>	Talking 1 – expressing ideas by spoken word.	<u>X</u>
Handling – picking, holding, or working with whole hand.	<u>x</u>	Talking 2 – shouting to be heard above ambient noise.	
Hearing 1 – perceiving sounds at normal speaking levels, receive information.	<u>x</u>	Visual Acuity 1 – prepare, analyze data, transcribing, computer terminal, extensive reading.	x
Hearing 2 – receive detailed information, make discrimination in sound.		Visual Acuity 2 – color, depth perception, field of vision.	
Kneeling – bending legs at knee to come to rest at knees.	<u>x</u>	Visual Acuity 3 – determine accuracy, neatness, observe facilities/structures.	<u>X</u>
Lifting – raising objects from lower to higher position, moving objects side to side, using upper extremities, back.	<u>x</u>	Visual Acuity 4 – operate motor vehicles/heavy equipment.	
Mental Acuity – ability to make rational decisions through sound logic, deductive reasoning.	<u>x</u>	Visual Acuity 5 – close acuity for inspection of small defects, machines, use measurement devices, or fabricate parts.	
Pulling – use upper extremities to exert force, haul or tug.	<u>x</u>	Walking – on foot to accomplish tasks, long distances, or site to site.	<u>X</u>

TYPE OF WORK

Work performed is primarily:

Medium work: Exerting up to 50 pounds of force occasionally, and/or up to 30 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.

WORK ENVIRONMENT

May be required to work hours other than the regular schedule including nights, weekends, and holidays.

This position requires regular and reliable attendance and the employee's physical presence at the workplace.

Work is performed in a safe and secure work environment that may periodically have unpredicted requirements or demands.

To perform this job successfully, an individual must be able to perform the essential job functions satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the primary job functions described herein. Since every duty associated with this position may not be described herein, employees may be required to perform duties not specifically spelled out in a job description, but which may be reasonably considered to be incidental in the performing of their duties just as though they were actually written out in a job description.

St. Petersburg College has the right to revise a classification or job description at any time. This description does not represent in any way a contract of employment.